## **Escalation Matrix for Investor Grievance Redressal Mechanism**



Details of	Contact Person	Address	Direct Contact No.	Email Id	Operational/ Working hours (Monday to Friday)
Customer Care	Sangeeta K. Vaity	61/8, Chandanbala, Road No. 25 - C, Sion (West), Mumbai - 400 022	022- 24018399	customercare@uniquestockbro.com	9:30 am to 06:30 pm
Head of Customer Care	Paresh J. Chowhan	61/8, Chandanbala, Road No. 25 - C, Sion (West), Mumbai - 400 022	022- 24080444	hocustomercare@uniquestockbro.com	9:30 am to 06:30 pm
Compliance officer	Chetan P. Mehta	61/8, Chandanbala, Road No. 25 - C, Sion (West), Mumbai - 400 022	022- 24080555	compliance@uniquestockro.com	9:30 am to 06:30 pm
Compliance officer	Krishna P. Ambekar	61/8, Chandanbala, Road No. 25 - C, Sion (West), Mumbai - 400 022	022- 24018644	compliance.dp@uniquestockro.com	9:30 am to 06:30 pm
CEO	Paresh V. Popat	61/8, Chandanbala, Road No. 25 - C, Sion (West), Mumbai - 400 022	022- 24080666	paresh.popat@uniquestockbro.com	9:30 am to 06:30 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a> or with the Exchanges at <a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a> or <a href="https://bsecrs.bseindia.com/ecomplaint/frminvestorHome.aspx">https://bsecrs.bseindia.com/ecomplaint/frminvestorHome.aspx</a>. Please quote your Service Ticket/ Complaint Reference Number while raising your complaint at SEBI SCORES.