

Escalation Matrix for Investor Grievance Redressal Mechanism



Details of	Contact Person	Address	Direct Contact No.	Email Id	Operational/ Working hours (Monday to Friday)
Customer Care	Sangeeta K. Vaity	101, Value Enclave, 1 st Floor, Plot No. 55, Laxmibai Kelkar Marg, Sion (West), Mumbai – 400 022	022-24018399	customercare@uniquetstockbro.com	9:30 am to 06:30 pm
Head of Customer Care	Paresh J. Chowhan	101, Value Enclave, 1 st Floor, Plot No. 55, Laxmibai Kelkar Marg, Sion (West), Mumbai – 400 022	022-35273414	hocomercare@uniquetstockbro.com	9:30 am to 06:30 pm
Compliance officer (Broking Division)	Chetan P. Mehta	101, Value Enclave, 1 st Floor, Plot No. 55, Laxmibai Kelkar Marg, Sion (West), Mumbai – 400 022	022-35273415	compliance@uniquetstockro.com	9:30 am to 06:30 pm
Compliance officer (DP Division)	Krishna P. Ambekar	101, Value Enclave, 1 st Floor, Plot No. 55, Laxmibai Kelkar Marg, Sion (West), Mumbai – 400 022	022-35273405	compliance.dp@uniquetstockro.com	9:30 am to 06:30 pm
CEO	Paresh V. Popat	101, Value Enclave, 1 st Floor, Plot No. 55, Laxmibai Kelkar Marg, Sion (West), Mumbai – 400 022	022-35273410	paresh.popat@uniquetstockbro.com	9:30 am to 06:30 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/scores-home> or with the Exchanges at <https://investorhelpline.nseindia.com/NICEPLUS/> or <https://bseclrs.bseindia.com/ecomplaint/frminvestorHome.aspx> and for Depository Participant <https://www.cdslindia.com/Footer/grievances.aspx>. Please quote your Service Ticket/ Complaint Reference Number while raising your complaint at SEBI SCORES.